

3 YEAR IN HOME WARRANTY

nu

# 5 EASY STEPS



**BUY & TAKE YOUR TOILET SUITE  
& INSTALLATION PACK HOME**

\*Install area within 20km of your nearest ALDI Store.

**01**



**BOOK INSTALLATION  
ONLINE**

**02**



**PICK A DAY & TIME  
THAT SUITS YOU FOR INSTALL**

**03**



**A LICENSED PLUMBER DISCONNECTS  
OLD SUITE & INSTALLS NEW ONE**

**04**



**YOU DISPOSE OF YOUR OLD SUITE  
OR WE CAN DO IT FOR YOU FOR \$30!**

**05**



## FREQUENTLY ASKED QUESTIONS

### Q. I have purchased my toilet suite and taken it home - what do I do next?

A. Book in your installation by going to [www.nuathome.com.au/aldi](http://www.nuathome.com.au/aldi). Simply enter your contact details, pick a day and time that suits you for install. You will receive an email confirming your installation date and contact details. Our plumber will disconnect your old suite and install your new one.

### Q. How far will the installer travel from my nearest Aldi store?

Install area within 20km of your nearest Aldi store. If your installation location is more than 20 kilometers there will be a fee of \$1 per kilometer over the 20 kilometer allowance. This fee will be charged for travel in both directions (to and from) your install location, and will be paid directly to the contractor on the day of install.

### Q. What happens to my old toilet?

A. Our installer will disconnect your existing toilet unit in order to install the new toilet. You can dispose of the toilet yourself, or an optional \$30 disposal service is available which can be added during the booking process. Please check our website for details.

### Q. What happens if I need to change my installation date?

A. Simply go online at [www.nuathome.com.au/aldi](http://www.nuathome.com.au/aldi) and using your reference number provided when you made your original booking and change to your preferred date.

### Q. How do I know if my existing toilet is an S-Trap?

A. S-trap toilet pans have the waste in the floor and are common in most Australian houses.

### Q. How will I know the toilet will be correctly installed?

A. Your toilet will be installed by an experienced and licensed installer. The installer will fill out a Completion Certificate that includes a photograph of the installation and a signature from you confirming your satisfaction. This will be returned to us for verification.

### Q. What is the warranty on my toilet?

A. 3 year in home warranty.

### Q. How do I know my toilet is compliant with Australian regulations?

A. All toilet suites provided by NU are fully compliant and meet Australian Standards, displaying the WELS and WATERMARK identifications.

### Q. Are there any extra costs?

A. This product includes the toilet suite and professional installation. Occasionally, there will be some additional services required for your new toilet. The most common extra services include: a new hose (\$5), a new tap (\$5), removal of old toilet suite (\$30), concrete removal (\$25). Our professional installers can supply these at the time of install if necessary. They will only supply these services if they are required for compliance for a safe install and you agree to them.

### Q. What are the dimensions of the toilet suite?

