

# FOOD RECALL

## Diplomat Lemon & Ginger Herbal Infusion 60g (40 tea cup bags)

All Best Before dates from 08/02/2023 up to and including 11/02/2023



ALDI is recalling the above product. The recalled product has been available for sale in all ALDI stores in QLD, NSW, VIC, SA and ACT.

**Problem:** The recall is due to chemical/contaminant (ethylene oxide) contamination.

**Food Safety Hazard:** Food products containing chemical contamination may cause illness/injury if consumed.

**What to do:** Consumers should not consume this product and should return the product to any ALDI store for a full refund.

For further information contact:

+61 7 3272 0444  
[www.aldi.com.au](http://www.aldi.com.au)

See [www.foodstandards.gov.au/recalls](http://www.foodstandards.gov.au/recalls)  
for Australian food recall information

## **ALDI Recall**

Diplomat Lemon & Ginger Herbal Infusion 40 bags/60g

### **FAQs (for any enquiries):**

#### **What are you doing?**

ALDI is recalling Diplomat Lemon & Ginger Herbal Infusion 40 bags/60g with all Best Before dates from 08/02/23 up to and including 11/02/23.

#### **Why are you recalling the product?**

As part of ALDI's commitment to ensuring all of our products meet the highest standards in safety and quality and delivering superior customer service, we are initiating a recall of the Diplomat Lemon & Ginger Herbal Infusion 40 bags due to potential chemical contamination.

#### **Which products are affected?**

Diplomat Lemon & Ginger Herbal Infusion 40 bags/60g with the affected Best Before dates sold in all ALDI stores nationally.

#### **What's behind the issue?**

At this stage ALDI is working with the supplier to identify the cause of this issue. Once this has been found, corrective measures will be taken. During this process these products will not be for sale in ALDI stores.

#### **Can consumers eat the product?**

No, customers should not eat this product.

#### **What should customers do if they've purchased this product?**

Customers should return it to any ALDI store for a full refund.

#### **How many customers reported illness?**

ALDI investigated this product and identified the potential issue and as a precaution has initiated this recall. ALDI stores has not received any complaints from customers with any related illnesses. We apologise for any inconvenience, but the quality and safety of our products for our customers is our top priority.